

**HIGH COURT OF MADHYA PRADESH: JABALPUR**

**// CLARIFICATION //**

**No. Reg(IT)(SA)/2020/1759**

**Jabalpur, Dated: 18-12-2020**

**Subject:-** The matter regarding to publish the clarification / reply of Pre-Bid meeting dated: 14<sup>th</sup> December, 2020 regarding the tender for the supply, installation, commissioning and maintenance of smart phones at District Judiciary in the State of Madhya Pradesh with reference to tender no. Reg(IT)(SA)/2020/1665, Dated:03.12.2020 (Third Call).

**Ref: -** Pre-Bid Meeting dated: 14<sup>th</sup> December, 2020.

**Reply / clarification to the pre-bid queries**

<b>Query No.</b>	<b>RFP Reference (Section No. /Page No.)</b>	<b>Content of RFP Requiring Clarification</b>	<b>Query of the bidder / remarks of the bidder</b>	<b>Reply / clarification to the query /remarks by the High Court</b>
1.	Page No. 17, 3. Terms and Conditions for e-Tendering, Point-3.13	The firms registered under NSIC and MSME (both) are exempted for submission of tender fees only. But they have to enclosed duly verified valid documents in the support of the bid and to submit the EMD as per the tender document.	Request you to kindly modify the clause as "The firms registered under NSIC and MSME (both) are exempted for submission of tender fees and EMD".  Kindly allow exemption from EMD to the Bidders who are registered under MSME & NSIC as because of COVID-19 Pandemic the Government is providing support to MSME Firms by	No change

			making it compulsory for Government bodies to allow EMD exemption to MSME & Startups.	
2.	Page No. 18, 4.2 PERFORMANC E GUARANTEE, Point-4.1	The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 5% of the Contract Value valid for a period of 24 months	Request you to kindly modify the clause as "The Successful Bidder will be required to furnish performance guarantee in the form of unconditional Bank Guarantee issued by a Nationalized / Scheduled Bank in India equivalent to 3% of the Contract Value valid for a period of 24 months".  As per the "Office of Memorandum" issued by Ministry of Finance Dated 12th Nov 2020, the PBG has been reduced to 3% till Dec-2021	No change
3.	Page No. 34, "SPECIFICATIONS-A", SMART PHONE S, S. No. 3	Storage Expandable up to (in GB): 128	We Request you to kindly change the clause to "512 GB".  Due to increase in no of applications and data requirement	No change

			s nowadays min 512 GB expandable storage should be available	
4.	Page No. 34, "SPECIFICATIONS-A", SMART PHONE S, S. No. 4	Internal Storage(in GB): 64	We Request you to kindly change the clause to "32 GB".  32GB will suffice for optimum working of the device. Many apps requires as less as 100 MB space and hence 32 GB will be more than sufficient for personal as well as official apps	No change
5.	Page No. 34, "SPECIFICATIONS-A", SMART PHONE S, S. No. 5	RAM Size (in GB): 4GB	We Request you to kindly change the clause to "3GB"  Depending upon the processor 3GB RAM will be more than sufficient for use	No change
6.	Page No. 34, "SPECIFICATIONS-A", SMART PHONE S, S. No. 7	Display size (in inch): 5	We Request you to kindly change the clause to "5.5 inch or higher".  Larger screen helps in ease of reading and ease of operation while using the phone.	No change
7.	Page No. 34, "SPECI	Wi-connectivity- 802.11a / b/g/n	We Request you to kindly change the	Yes changed to <b>802.11a / b/g/n OR 802.11b/g/n OR higher/better side</b>

	FICATIONS-A", SMART PHONE S, S. No. 15		<p>clause to "802.11b/g/n 2.4ghz"</p> <p>The Dual Band is needed only when mobile is used more only in Wifi Environment in 5 Ghz wifi band. The given device will be mostly used mostly on Telco Spectrum (4G), therefore there will be not much difference between Single or Dual Band in wifi. Also currently almost all wifi networks work on Single Band only.</p>	
8.	Addition al Point	-	<p>Number of service centres in MP – 100.</p> <p>Since the Mobiles will be delivered in different locations in MP thus it is suggested to have sufficient no. of service centers</p>	No change
9.	Addition al Point	-	OEM should have authorized Service Centre in each District of Madhya Pradesh - Details	No change

			<p>should be available on OEM Website.</p> <p>Since the Mobiles will be delivered in different locations in MP thus it is suggested to have sufficient no. of service centers</p>	
<b>10.</b>	Addition al Point	-	<p>OEM Should have 24x7 Toll Free telephone based service support . Details should be available on OEM Website also.</p> <p>In today's scenario it is important to have Telephone based service support along with an updated website so as to provide the best services to customer</p>	No change
<b>11.</b>	-	-	<p>We at the outset are very eager to participate and serve our nation's Revered Constitution al Institution for a long time to come. We have also</p>	The vendor may quote the tender for the product equivalent or better of the given technical specifications.

			<p>participated in above Tender (Second Call) No.: No. Reg(IT)(SA)/2020/869 <a href="#">Dated:06-07-2020</a> also under Bidder No.: 288851 .</p> <p>Unfortunately it has been canceled and we would like to submit the following once more as being prejudiced despite being most suitable devices and their manufacturer with largest market share in India with nationwide service-network .</p> <p>For the purpose we have approached the E-committee for necessary changes in the specifications which were hindering the High Court to procurement of most suitable solution against costly TCO</p>	
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			<p>flimsy Mobile devices with many drawbacks. We are attaching the communications and email response received by e-committee, against requested VC MEETING under Pandemic. We have also given our device to Karnataka High Court for their testing.</p> <p>We sincerely hope that in the interest of the Process Service on a long term basis with Add-ons if desired Robustly integrated in a single device, we would be considered for the present tender.</p> <p>We also offer to demonstrate the complete features of all the variants for you to choose and consider</p>	
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			<p>from if desired in person.</p> <p>Please refer to the attached files to facilitate your decision making for the tender so fittest product for the purpose is procured. Till we remain for any questions you may have.</p> <p>Sir I am attaching various models for your kind perusal and decision making for mobile devices purchases for e-Court project Process Service for District Courts which are most suitable in the field as currently deployed in service by various Couriers, State Transport for ticketing, Airports Checkins and parking, Electricity/T elecom Utilities, PDS, Tollbooths and many</p>	
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			<p>POS for rugged Construction compared to Flimsy Mobile Phones especially Gaming ones which are counterproductive for various reasons. Kindly consider one of our devices with useful features for your esteemed institutions. Also kindly refer to the link of not already have for demonstrating them as below by downloading and watch it with 4:3 aspect ratio as compacted from 1.9GB to some 200MB for your convenience</p>	
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The updated specification of Smart Phone is as given below:-

**“SPECIFICATIONS-A”  
SMART PHONES**

S.No.	Parameter	specifications	Technical Complied YES/ NO (to be filled by bidder, any variation if required to be mentioned)
1.	Processor speed (GHz)	1.5 GHz or better	
2.	Minimum Processor Core	Quadcore or better	
3.	Storage Expandable up to (in GB)	128	

4.	Internal Storage(in GB)	64	
5.	RAM Size (in GB)	4GB	
6.	Display resolution (Horizontal x Vertical ) (Pixel)	HD (Minimum 1280 x 720) <b>or better.</b>	
7.	Display size (in inch)	5 inch or more	
8.	SIM Card Slots	Dual	
9.	Type of SIM	Micro / Nano	
10.	Rear Camera Resolution (Mega Pixel)	> / =12	
11.	Touch support	Multi Touch	
12.	Front Camera Resolution (Mega Pixels)	8	
13.	Bluetooth connectivity	4.0 or higher	
14.	Connectivity	4G LTE / 4G VoLTE	
15.	Wi-connectivity	<b>802.11a / b/g/n OR 802.11b/g/n higher/better side OR</b>	
16.	Battery capacity (mAH) Minimum	4000 or better	
17.	OEM warranty for battery	2 years	
18.	Warranty service	On site / carry – in	
19.	OEM warranty for smart phone	2 years	
20.	Certificates	Mobile equipment should have ROHS, SAR, FCC, CB/UL, CE certificates for safety of the equipments <b>OR</b> valid BIS certificate issued by Government of India / Authorized Agency.	

**Note:- All above specifications should be read as equivalent or better.**

1. Before opening of the financial bids, the demo of the smart phone shall be arranged by the bidder before the Committee of the High Court.
2. The specifications mentioned in tender document are minimum and the vendor may quote higher specifications **or** equivalent for the smart phones in the tender document.
3. All the pages of the bids and Annexure's are to be sealed and signed by the authorized officers of the company / vendor.
4. The bidder has to quote only 01 product of single make / brand at a time and not multiple brands for same item.
5. The Original equipment manufacturer (OEM) may authorize more than one partner for participation in the bid.
6. Back-to-Back support letter is to be submitted by OEM regarding support of the quoted products.
7. The High Court of Madhya Pradesh, Jabalpur have full right to accept or reject any bid, without assigning any reason thereof.
8. The High Court of Madhya Pradesh have right to alter the scope of work as per the requirement.

9. All Prospective bidders are requested to submit the bid with all relevant documents and product brochures / catalogues in sequenced manner.
10. The above clarifications / addendum are for all the prospective bidders' for tender reference and necessary action.
11. On introduction of new levy / taxes / duties the rate / price of items shall be change in same proportionate.

**Sd/-  
REGISTRAR GENERAL**